

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

*Alicia Lewis*  
*#14/BW*  
*8.23.03*

In re the Application of:

Katz, et al.

Serial No.: 09/691,392

Filed: 17 October 2000

For: METHODS AND APPARATUS  
FOR INTELLIGENT SELECTION  
OF GOODS AND SERVICES IN  
TELEPHONIC AND  
ELECTRONIC COMMERCE

Group Art Unit: 3627

Examiner: McClellan, J.

Attorney Docket No.: 244/068

## SUPPLEMENTAL RESPONSE

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir or Madam:

~~This~~ This paper is a supplemental response to the Official Action mailed by the Office  
on 24 January 2003. Please enter this Supplemental Response as indicated below.

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being sent via facsimile on the date shown below to  
James McClellan at the Commissioner for Patents in Alexandria, VA 22313-1450.

8-22-2003  
Date

*Michele Zarinelli*  
Michele A. Zarinelli

244/068

Introductory Comments

The applicants' representative appreciates the opportunity to discuss this application by telephone with Examiner McClellan on 21 August 2003. As discussed by phone, to expedite prosecution of this application, and without waiver, prejudice, or disclaimer of their rights to prosecute claims directed to this subject matter in the future, the applicants withdraw all claims pending after entry of the response mailed by the applicants on 27 May 2003, except for independent claims 21 and 68 and dependent claims 22, 23, 36, 39, 40, 42-50, 69-71, and 75. As discussed in the previous response, the applicants submit that these remaining claims are fully supported by the specification of United States Patent Number 6,055,513, with an effective filing date of 11 March 1998, which predates the effective date of the Fano patent, which was filed on 26 February 1999.

In preparing this Supplemental Response, the applicants also noted several informalities appearing in dependent claims 70, 71, and 75, and in the interests of streamlining prosecution of these claims, correct these informalities as indicated below.

WEST CORPORATION  
11808 MIRACLE HILLS DRIVE  
OMAHA, NE 68154  
Phone: (402) 963-1200  
Fax: (402) 963-1211

**Corporate Legal Department**west

# Fax

**To:** James S. McClellan**From:** ☒ Rocky Adomato, Associate Counsel☐ Michele Zarinelli, Legal Secretary**Fax:** 703-746-3516**Pages:** 8**Phone:****Date:** 8/22/2003**Re:** Office Action Response to 09/691,392**CC:****• Comments:**

The information contained in this facsimile is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please notify the sender immediately.

If you experience problems receiving this facsimile, please contact Michele Zarinelli at 402-965-7077.